

# GUIDELINES FOR HAJ – 1443 (H) – 2022 (C.E.)

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## HAJ COMMITTEE OF INDIA

(Statutory Body Constituted under the Act of Parliament No.35 of 2002)

### Ministry of Minority Affairs, Government of India Provisional Guidelines for Haj 1443 (H) - 2022(C.E.)

(will be subject to final Guidelines / Norms as decided by KSA in due course)

#### IMPORTANT NOTICE :

INTENDING PILGRIMS SHOULD BE FULLY VACCINATED WITH AN APPROVED COVID-19 VACCINE, ATLEAST ONE MONTH BEFORE ACTUAL DEPARTURE FOR HAJ-2022. ONLY SUCH PILGRIMS SHALL BE ALLOWED TO TRAVEL FOR HAJ 1443 (H) – 2022 (C.E.).

#### PREFACE :

- Haj is obligatory on all Muslims having physical and financial ability to perform the rituals. Haj pilgrimage is physically taxing as it involves arduous journey from one place to another on foot and by various other modes of transport. Haj is performed in a foreign land i.e. in the Kingdom of Saudi Arabia (KSA). As per General Saudi Guidelines on eligibility to perform Haj or Umrah, a Haj Pilgrim should be fit on various levels; financial, physical, behavioral and mental.
- Haj Committee of India (hereinafter referred to as HCoI) is a Statutory Body Constituted under the Haj Committee Act (No.35 of 2002). Haj Committee of India (HCoI) is empowered to make arrangements for the pilgrims in India under the present norms. HCoI issues these Guidelines and invites applications for 2022 Haj 1443 (H) – 2022 (C.E.) on provisional basis subject to final guidelines/norms of KSA, from Intending Pilgrims in prescribed proforma online through website of HCoI [www.hajcommittee.gov.in](http://www.hajcommittee.gov.in). The Provisional Guidelines for Haj 1443 (H) – 2022 (C.E.) can be downloaded from the website of HCoI [hajcommittee.gov.in](http://hajcommittee.gov.in). The provisional Haj Application Form (HAF) can be filled and submitted online at [hajcommittee.gov.in](http://hajcommittee.gov.in) or on Haj App through Android Mobile App “HAJ COMMITTEE OF INDIA” available on Google Playstore.

The arrangements for Haj 1443 (H) – 2022 (C.E.) will be made under special circumstances with Special Norms, Rules & Regulations, Eligibility Criteria, Age Restrictions, Health and Fitness requirements and other relevant conditions as Kingdom of Saudi Arabia may determine and deem appropriate amid Coronavirus Pandemic. Hence, the entire process of inviting applications from Indian Pilgrims for Haj 2022 is PROVISIONAL and is further subject to the final Guidelines of KSA.

- **It may also be noted that KSA may even cancel the Haj – 1443 (H) – 2022 (C.E.) entirely or partially for International Pilgrims depending upon the prevailing conditions of COVID-19 Coronavirus Pandemic at the time of Haj. HCoI will, therefore, not be liable, for any modification, correction or even cancellation of entire Haj process by KSA. Further, HCoI does not bear any liability/responsibility or financial obligation for any such modification, correction, change or cancellation announced by KSA in due course.**

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- Under the prevailing conditions, KSA may allow Haj aspirants having sound health without co-morbidities like Heart Ailment, Diabetics, Respiratory disorders, Pregnancies and other serious illness for Haj 2022 during Coronavirus Pandemic. The possibilities of further restrictions for Haj-1443 (H) – 2022 (C.E.) due to strict health protocols and social distancing norms to be issued by KSA cannot be ruled out. Consequently, the expenditure on Haj 2022 is also expected to be relatively higher than during normal period. Therefore, Pilgrims, who are financially sound enough to bear the expected extra expense should only apply, if they fulfill all other Eligibility norms for Haj - 2022.
- Haj Pilgrims inturn represent their own Country or origin, as such, it becomes obligatory upon them to maintain a composure and decent behavior in all stages of the pious Haj journey.

### 1. HAJ ANNOUNCEMENT:

Haj Process starts with Haj Announcement, which is made by the Hon'ble Minister of Minority Affairs, Government of India. Subsequently, HCoI notifies the Haj Announcement through Electronic and Print Media for information of all the intending pilgrims about the available dates of commencement and the last date of filling HAF, validity of Passport etc. Intending Haj Applicants are advised to adhere to the time-line announced for Haj-2022.

### 2. MANAGEMENT OF HAJ:

Multiple agencies are involved in the management of Haj by Indian Pilgrims. Haj Committee of India under Ministry of Minority Affairs is the nodal agency for making Haj arrangements in India under present norms. State/UT Haj Committees assist Haj Committee of India in this regard. All arrangements in KSA are done by Consulate General of India (Jeddah) under Ministry of External Affairs. Chartering of Aircrafts to and fro Air travel is done under overall supervision of Ministry of Civil Aviation. Ministry of Health & Family Affairs provides Vaccines, and assistance in all health and medical related issues.

### 3. GENERAL INFORMATION:

The following documents are required for making application for Haj -2022. Intending Pilgrims are advised to keep these documents ready before the submission of the Application process starts.

- i. **Passport** : Passport with specified date is the most important document required for making Haj Application. **All intending pilgrims should possess machine readable valid Indian International Passport issued before the application dates so as to avoid last minute rush.** Ministry of External Affairs instructs all Regional Passport Offices to expedite issue of passport to intending Haj pilgrims after Haj Announcement is made.
- ii. **Bank Account**: Bank account of Cover Head is mandatory for making Haj Application. However, all the pilgrims are advised to open / update their Bank Account so that the refund can be credited to their Bank Accounts directly in case required.

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- iii. **Mobile Number:** All instructions / information is issued through SMS/Voice messages on the registered mobile number to the concerned pilgrims from time to time. As such, it is advised that all pilgrims should mention their own mobile number in Haj Application and to keep it functional so as to enable the authorities to contact whenever required. Non-Receipt of SMS from HCoI or State/U.T. Haj Committees does not confer any right on the provisionally selected pilgrims to make any claim for Haj Seat in case of failure to adhere to the timelines and dates notified for submission of Original Passport, Payments etc. are over.
- iv. **Aadhaar Card :** Though Aadhaar Card is not mandatory for making Haj Application, it is advised that each pilgrim should obtain Aadhaar Card and mention the requisite details at the specified column in HAF.

#### 4. HAJ APPLICATION PROCESS :

KSA has not yet announced any Guidelines for HAJ 1443 (H) - 2022 (C.E.), therefore these Guidelines are provisional only. It is expected that many changes may be made by KSA for Haj - 2022 in the Norms / Guidelines for performing Haj 2022, like Eligibility, Health, Age, Social distancing norms etc. The restrictions for Haj -2022 due to health protocols and age limit, for Haj pilgrims decided by the KSA will be finally applicable and Hajis will be selected accordingly. At present, it is expected that the Ministry of Haj & Umrah, KSA may even impose restriction and allow pilgrims of age limits upto 65 years for Haj -2022. Therefore, as of now the Intending Pilgrims falling under the said permissible age limit are only Eligible to apply for HAJ 1443 (H) - 2022 (C.E.).

**Ladies without Mehram (LWM) who have already applied for Haj – 2020 and Haj - 2021 will be exempted from the payment of Processing Fee of Rs.300/- however, they have to apply afresh for Haj-2022. Those Ladies without Mehram (LWM), who apply for Haj- 2022 with the already applied lady / ladies of Haj-2020 and Haj-2021 will be required to pay Non-Refundable Processing Fee of Rs.300/- per applicant. Under this category, only those Ladies Without Mehram shall apply, who fall between the age limit of 45 – 65 years.**

#### 4.1 TENTATIVE ELIGIBILITY FOR HAJ :

**INTENDING PILGRIMS SHOULD BE FULLY VACCINATED WITH AN APPROVED COVID-19 VACCINE, ATLEAST ONE MONTH BEFORE ACTUAL DEPARTURE FOR HAJ-2022. ONLY SUCH PILGRIMS SHALL BE ALLOWED TO TRAVEL FOR HAJ 1443 (H) – 2022 (C.E.); IN VIEW OF THIS GUIDELINE; ANY MUSLIM CITIZENS OF INDIA CAN APPLY FOR HAJ 1443 (H) - 2022 (C.E.) PILGRIMAGE EXCEPT;**

- a) those applicants who will complete 65 years of age before 10<sup>th</sup> July, 2022.(born before 10<sup>th</sup> July, 1957).
- b) any person NOT in possession of machine readable valid Indian International Passport issued on or before **31<sup>st</sup> January, 2022** and valid at least upto **31<sup>st</sup> December, 2022**.

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- c) Haj Repeater is an individual who has already performed Haj through HCol "**once in a life time**". Haj Repeater is, however, eligible as a Mehram of a Female Pilgrim, if no other Mehram (who has not performed Haj) is available. In case, the Lady Pilgrim cancels pilgrimage, then the Haj seat of such Repeater shall also stand automatically cancelled. Haj Repeater will have to submit a Declaration in the prescribed format attached to the Guidelines. However in case Saudi authorities do not allow Repeater in case of those travelling as Mehram of lady pilgrims (First timer) the same will be applicable in accordance with the Saudi Guidelines.
- d) those having severe medical conditions such as Terminal Cancers, Heart Ailment, Co-morbidities, Advanced Cardiac, Respiratory, Liver or Kidney Diseases, Infectious Tuberculosis Disease, or Senility are strictly not allowed at this stage due to the prevailing Covid-19 situation.
- e) ladies not accompanied by Sharai Mehram; except Ladies without Mehram (LWM) above 45 years and below 65 years of age, who wish to go for Haj but do not have a Mehram (Male companion) and their school of thought (Maslak) permits are allowed to travel in a group of four (4) ladies. The group of such ladies should remain four (4) at all stages of Haj journey.
- f) **pregnant Ladies and those above the prescribed age limit in view of Coronavirus Pandemic are strictly restricted for Haj -2022 as of now.**
- g) person against whom any Court Order prohibiting him/her to travel abroad exists.
- h) any person found to have furnished false information in Haj application. In such cases, he/she will be disqualified at any stage and even de-boarded at the Embarkation Point. The entire amount deposited by him/her shall also be forfeited by HCol. Besides, he/she may be prosecuted for furnishing incorrect/false Declaration. These restrictions will also apply for concealing the fact of having performed Haj earlier as well as for Pilgrims intending to perform Hajj-e-Badal.
- i) NRIs in view of the prevailing conditions and mandatory restrictions, as of now.

### 4.2 **HOW TO APPLY:**

HCol has completely digitized the entire Haj process. Necessary instructions/guidance/directions on various aspects of Haj process are available in the form of small video clips are available on Youtube link on the website of Haj Committee of India. Intending Pilgrims are advised to watch the relevant video clip(s) before making Haj Application. Further, FAQs and their cogent replies are also available on the above-said website. Hard copies of Handwritten/typed applications shall not be accepted. Intending Pilgrims have to make Haj Application **online** only at the website of HCOI **[www.hajcommittee.gov.in](http://www.hajcommittee.gov.in)** or on Haj App through Android Mobile App "HAJ COMMITTEE OF INDIA" available on Google Playstore. Intending pilgrims shall upload the following documents as enclosure :

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- (i) Payment of Non-Refundable Processing Fee of Rs.300/- each (Online only).
- (ii) Fill and submit HAF online.
- (iii) Upload First & last page of Machine Readable Valid Indian International Passport
- (iv) Upload latest Passport size Photograph
- (v) Upload copy of CANCELLED Cheque of Cover-Head or a copy of Bank Account Pass Book.
- (vi) Upload copy of Address Proof : If present address is same as recorded in passport, copy of passport will be sufficient and no other document will be required. In other cases, self- attested copy of any of the following has to be enclosed with the duly filled downloaded copy of HAF:-
  - 1) Aadhaar Card; 2) Bank Pass Book; 3) Election Commission Photo I-D Card; or
  - 4) Utility bill for last 3 months of:
    - (a) Electricity Bill (b) Telephone Bill (Land-line) (c) Water Bill or (d) Gas Connection Bill

### 4.3 CLOSING DATE:

The closing date for submission of online HAF shall be **31<sup>st</sup> January, 2022.**

## 5. PROCEDURE AT STATE/U.T. HAJ COMMITTEES:

### 5.1 SCRUTINY OF HAJ APPLICATION FORMS BY STATE/UT HAJ COMMITTEES:

- i) STATE/UT Haj Committees shall scrutinize all the online applications alongwith the enclosures as enumerated above in para 4.2. After due verification, a unique number “COVER NUMBER” shall be generated by STATE/UT Haj Committees. STATE/UT Haj Committees shall also upload the requisite documents on IHPMS in case the pilgrim(s) has/have not uploaded it by contacting the pilgrim over Phone Number. Hard copy(ies) of required document(s) should be insisted at this stage.
- ii) After Qurrah/Selection, the STATE/UT HAJ COMMITTEES shall receive the hard copy of HAF(duly signed copy of already submitted application) Passports, Health and Fitness Card, Receipt of Payment of first installment and other documents of the selected pilgrims, scrutinize them and issue acknowledgement to the Cover Head. The applications must be verified by the Executive Officer of STATE/UT HAJ COMMITTEES or any person authorized by him who shall also verify the proof of residence and certify that the applicant is eligible to register under the concerned State/Union Territory quota by putting his signature on Hard copy.
- iii) Except for the Ladies Without Mehram, all the applications for Haj 1443 (H) - 2022 (C.E.) shall be registered under General Category. Those who get provisionally selected in Qurrah, must submit their original passport and one photograph, attached to the back of passport with adhesive tape, within one week after Qurrah to their respective STATE/UT HAJ COMMITTEES. Failure to submit the passport alongwith documents within the specified date may lead to cancellation of provisional selection.

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### 5.2 COVER :

Cover number is a unique Computer generated number obtained from the IHPMS software by HCol, after verification of data entry and relevant documents of pilgrims by STATE/UT HAJ COMMITTEES. The STATE/UT HAJ COMMITTEES intimate the Cover number to the Cover Head. This Cover Number must be used by the Applicants as reference in all future correspondences. Pilgrims must obtain Cover Number from STATE/UT HAJ COMMITTEES as no HAF will be considered for Qurrah without Cover Number.

- i. Cover refers to the applicants applying together as a group. Only family members or close relatives should apply in a single Cover.
- ii. The Cover Head shall be an adult Male only and he shall be responsible for payments of all the applicants included in the Cover.
- iii. The Accommodation Category of all applicants applied in one Cover has to be the same. All Pilgrims in a Cover shall have to travel together. In no case a Cover shall be split except for the cases related to providing of accommodation in KSA on account of non-availability of required unit or space.
- iv. If the Cover Head cancels his application for Haj, he should indicate name of another Male member from the Cover, as new Cover Head.
- v. Substitution of Mehram of a Female applicant by a Male member who is not a part of the Cover can be allowed only in case Haj Application of the original Mehram is cancelled due to unavoidable circumstances such as Death, Medical reason etc.
- vi. The size of the Cover shall be minimum 1 (one) and maximum 5 (five) adults + two (2) Infants only. (If the number of family members exceeds five (5), applications should be made in more than one Cover).

NOTE : 1) Infants are those applicants who would complete 2 years of age by 15<sup>th</sup> August, 2022 of by the date of arrival of last inward Haj Charter Flight, whichever is earlier, Infants will be charged as per applicable expenses.

2) All applicants other than Infants as defined above shall be treated as Adult and shall be charged Haj Amounts accordingly.

- vii. The name and other particulars of the nominee, who has to be contacted in case of exigencies in India / KSA should be recorded distinctly at the appropriate place in the HAF. The nominee should be a close relative of the applicant, because such nominee will receive refunds/payment due, in case of the demise of any pilgrim.
- viii. Applicants should indicate correct address in the HAF. Applicants residing in other State/UTs should clearly indicate their Permanent Address (Place of Birth etc.) and (Address available in the Aadhaar Card / Passport etc.)
- ix. Applicants should give their own valid Mobile Number in HAF and not of any other person, especially any agent. It is intended that Pilgrim himself should be able to receive the SMS's

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and alerts sent by HCoI. Besides Voice Calls and Messages shall be forwarded on registered Mobile Number only from time to time. This Mobile Number must be enabled to receive SMS's and alerts sent by HCoI by proper intimation to Do Not Disturb (DND) registry.

- x. In the HAF, the details of Cover Head's Account maintained in a bank having IFSC Code must be furnished to facilitate refund, if any. Refund shall be processed electronically i.e. through RTGS / NEFT only. A Cancelled blank cheque or a copy of first page of Bank Pass Book, is to be enclosed in support for verification of bank details given in the HAF.

**Note : False declaration will lead to rejection of application and forfeiture of the amount deposited.**

### **6. QUOTA, QURRAH AND SELECTION:**

#### **6.1 QUOTA:**

Government of India fixes the Quota of HCoI in accordance with the Annual Bilateral Agreement with the Kingdom of Saudi Arabia. The quota allocated to HCoI for Haj 1443 (H) –2022 by KSA shall be distributed in due course as per the policy of distribution of Quota across all the States and Union Territories in proportion to their Muslim population.

#### **6.2 QURRAH:**

Qurrah refers to computerized draw of lots. In the States/Union Territories where the number of Haj Applications received exceeds their quota, pilgrims shall be selected provisionally by Qurrah conducted on the Covers. The Qurrah shall be conducted by the respective STATE/UT HAJ COMMITTEES on the IHPMS software which is maintained on the server of HCoI. The date and other details of Qurrah shall be widely publicized through electronic and print media by the respective STATE/UT HAJ COMMITTEES. Immediately after Qurrah, the STATE/UT HAJ COMMITTEES shall intimate the provisionally selected pilgrims of their selection status. All the provisionally selected pilgrims will also be informed through SMS on their registered Mobile Number. Pilgrim can also check for their status on Haj Committee website. Non-Receipt of SMS from HCoI or State/U.T. Haj Committees does not confer any right on the provisionally selected pilgrims to make any claim for Haj Seat in case of failure to adhere to the timelines and dates notified for submission of Original Passport, Payments etc. are over.

### **7. SELECTION FROM WAITING LISTS:**

- i. When seats become available due to cancellations or otherwise, the applicants in the wait list of that State / UT shall be provisionally selected strictly, as per the sequence of Wait-list. There shall be no jumping in the wait-list.
- ii. Provisional selection shall be made only for complete Covers and no further split of Cover shall be allowed.
- iii. HCoI shall intimate selections against cancellations to STATE/UT HAJ COMMITTEES who shall inform the selected applicants.

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- iv. The last waiting list shall be released 10 days before departure of last outbound Haj Charter Flight from India. Thereafter, all waiting list shall stand automatically scrapped. Those who pay full amount shall only be considered out of the Wait-List.

### **WARNING:**

**ALL SUCH APPLICATIONS SHALL BE CANCELLED AT ANY STAGE OF HAJ APPLICATION PROCESSING AND SUCH APPLICANTS SHALL NOT BE ALLOWED TO PROCEED FOR HAJ AND SHALL BE DE-BOARDED EVEN AT THE EMBARKATION POINT BESIDES ENTIRE AMOUNT DEPOSITED BY SUCH APPLICANTS SHALL BE FORFEITED IN CASES OF DECLARATION OF WRONG ADDRESS OR IN CASE OF APPLY FROM MORE THAN ONCE IN ONE OR MORE STATE/UNION TERRITORY OR FURNISHED FALSE INFORMATION OR CONCEALED THE FACT OF HAVING ALREADY PERFORMED HAJ THROUGH HCoI. BESIDES, SUCH APPLICANTS MAY ALSO BE PROSECUTED BY HCoI.**

### **8. SUBMISSION OF DOCUMENTS AND PAYMENTS:**

The provisionally selected Haj Applicant should submit following original documents through registered post/courier or in person as per their convenience to the STATE/UT HAJ COMMITTEES:-

- a. Download copy of HAF along with all the enclosures and put their signature/ Thumb impression on it.
- b. Downloaded Health & Fitness Certificate by getting themselves duly examined by Registered Medical Practitioner and obtain the requisite certificate. The format of certificate will be shared in due course.
- c. Original Passport.
- d. Original Receipt / proof of payment of Advance Haj Amount.

### **9. COST, PAYMENTS AND CONFIRMATION:**

Haj Committee of India makes arrangement of Haj on Actual Cost Basis, i.e. Airfare paid to the Airlines, Accommodation and Compulsory Expenses paid in KSA which includes Moallim Fees, Transportation Charges, Visa Fees and other expenses. Every year after completion of Haj and finalization of Accounts, pilgrims are refunded the remaining balance amount to the Bank Account of the Cover Head in case of refunds. It is anticipated that the expenditure of Haj-2022 will be on a bit higher side because of Coronavirus Pandemic and other charges. Details indicating expenses incurred in Haj-2019 are available on Haj Committee website (Circular 20). The likely tentative expenses for Haj 1443 (H) - 2022 (C.E) would be as under :-



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### TOTAL HAJ EXPENDITURE

SR NO.	YEAR OF HAJ	RANGE OF EXPENDITURE	REMARKS
1.	2019	2,36,000 - 3,22,000	ACTUAL EXPENDITURE
2.	2020	2,50,000 – 3,50,000	EXPECTED EXPENDITURE (ACTUAL NOT KNOWN DUE CANCELLATION OF HAJ)
3.	2021	3,30,000 – 4,00,000	EXPECTED EXPENDITURE (ACTUAL NOT KNOWN DUE CANCELLATION OF HAJ)
4.	2022	3,35,000 – 4,07,000	<p>EXPECTED EXPENDITURE BASED ON THE HAJ-2022 PROTOCOLS AS ANTICIPATED BY CGI/JEDDAH ARE AS FOLLOWS:</p> <ul style="list-style-type: none"> <li>i. VAT on goods and services has been increased to 15% (from 5% earlier) by Saudi Government.</li> <li>ii. New Haj Visa Fees of SAR 300/- per Pilgrim which was not being charged earlier.</li> <li>iii. New Fee of SAR.100/- for Mandatory Health Insurance likely in Haj-2022.</li> <li>iv. Rent for Accommodation in Makkah and Madinah likely to rise due to VAT increase and a possible increase in space / pilgrim requirement and other additional requirements.</li> <li>v. Transportation cost is likely to increase due to VAT increase and possible requirement of additional norms due to COVID – 19.</li> <li>vi. Significant rise in the cost of Services in Masha'er expected (say, from SAR.1,050/- in Haj -2019 to SAR.2.500./-) due to possible introduction of mandatory services and new norms in view of COVID-19.</li> </ul>

However, this is a tentative estimate. The actual cost on Haj-2022 will be finalized only after KSA decides the actual guidelines/norms for Haj 2022.

#### 9.1 Bank Reference Number :

All provisionally selected pilgrims will be allotted a Unique Bank Reference Number which shall be communicated by the STATE/UT HAJ COMMITTEES in the provisional selection letter. For depositing Advance and Balance Haj Amount, this number must be quoted compulsorily.

#### 9.2 Advance Haj Amount:

An amount of Rs.81,000/- (Advance Haj Amount-Rs.80,000/- plus Miscellaneous dues-Rs 1,000/-) has been fixed as Advance Haj Amount for the provisionally selected pilgrim of Haj 1443 (H) – 2022(C.E).

#### 9.3 Payment:

- i) Payment is to be made Online at [hajcommittee.gov.in](http://hajcommittee.gov.in) or at any branch of State Bank of India/Union Bank of India as per instructions to be issued by HCOI at the appropriate time. No Bank draft/cheque/cash shall be accepted by the HCOI/STATE/UT HAJ COMMITTEES directly. The process of payment has been made online and on real time basis. As soon as the pilgrim makes the payment, he can check the status of payment on the Website of Haj Committee of India [www.hajcommittee.gov.in](http://www.hajcommittee.gov.in). An SMS to this effect will also be sent to the registered Mobile number of Cover Head. In case, it is not reflected in the system or the pilgrim does not receive the message, they should contact the 24/7 Haji Information Centre (022-22107070) or the bank branch where the payment has been made.
- ii) Pilgrims should carefully write the Cover Number on the pay-in slip to avoid any mismatch and wrong payment.

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- iii) Pilgrims are advised to use online payment methods, Account transfers, bank to bank transfers and other mode of payments on digital platform only.

### 9.4 Balance Haj Amount:

HCol shall disburse SAR 2,100/- in cash to each pilgrim at the Embarkation Point. The foreign exchange rate is determined through tender floated by HCol for the purpose. Subsequently, the Balance Haj Amount shall be notified separately after finalization of all the tenders and expenses charged by different agencies in KSA and in India and after the guidelines/norms for Haj -2022 are provided by KSA.

### 9.5 Adahi :

HCol makes arrangement of Adahi (Qurbani) for pilgrims willing to do so through Islamic Development Bank (IDB) as approved by Saudi Government. Pilgrims have to make additional payment of approx. SR 500 (Rs.10,000/-) for Adahi (Qurbani). Adahi coupons are provided by Indian Haj Mission before Haj. Option of performing Adahi through HCOI is to be given in the specified column before the last date. In view of a number of fraud cases in the name of providing cheaper coupons by some unscrupulous elements being reported every year, pilgrims are advised to perform Adahi through Haj Committee or other Saudi Govt. authorized agency only. Status and Time of performing Adahi can be verified from IDB's website.

### 9.6 Making payment does not guarantee Haj Seat:

Confirmation obtained on the basis of incorrect/false information/documents can be cancelled at any stage and merely making payment of Haj amount does not guarantee a Haj seat.

## 10. **CANCELLATION:**

- a. If a selected applicant wants to cancel his / her journey on any ground he/she should submit a letter in the prescribed format to concerned STATE/UT HAJ COMMITTEES.
- b. After receipt of request through STATE/UT HAJ COMMITTEES, cancellation shall be marked in IHPMS by HCol.
- c. Cancellation can be done Online also through Haj Committee website.
- d. Once cancellation is marked, it will NOT be revoked on any ground.
- e. If any provisionally selected applicant fails to submit either passport or payment or both within prescribed dates, his/her selection will be summarily cancelled.
- f. Refunds of amount on account of cancellations will be governed as per para 11 of this Guidelines.

## 11. **REFUNDS:**

In case of cancellation by Haj pilgrim on his/her own, refunds will be made within two (2) months from the date of receipt of cancellation request from the concerned pilgrim in the prescribed format. However, Rs.1,000/- collected as Miscellaneous Dues shall not be refunded at any stage of cancellation. Additionally, refunds will be made after making following deductions:

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Sr. No.	Date of Receipt of Cancellation	Deduction per Pilgrim
1.	Upto 20 <sup>th</sup> February, 2022.	Rs.1,000/-
2.	From 21 <sup>st</sup> February, 2022 to 20 <sup>th</sup> April, 2022.	Rs.5,000/-
3.	From 21 <sup>st</sup> April, 2022 till the date of scheduled allotted flight	Rs.10,000/-
4.	Non - Reporter / No Show/Missing flight after Confirmation/ Documents Collection.	One Way Airfare or Rs.25,000/-whichever is more.

- i. These provisions will not, however, apply if cancellation is due to Death of pilgrim or companion or on account of very serious ailment of family member/accident which render the pilgrim unfit for travel. A certificate to that effect from Registered Medical Practitioner will be required. In such case, only Rs.1,000/- will be deducted per pilgrim.
- ii. Deductions shall also not be made in case of pilgrim not allowed to travel on the basis of COVID – 19 Pandemic protocol.
- iii. Since charter tickets are non-transferable, no refund is payable even if return journey portion remains unutilized for any reason. Only in case of death of a pilgrim in Saudi Arabia, nominee of deceased will be refunded one-way Airfare.
- iv. Non-reporter means a pilgrim who is allotted a flight but who does not report at the embarkation point. A pilgrim whose request for cancellation is received after departure of the allotted flight, will be treated as Non-reporter.
- v. Refund claims should be accompanied with copies of all pay-in-slips, Medical / Death certificate.
- vi. In case of payment made online, refund, if any, will be remitted to the source from where payment was initially made.
- vii. All Refunds except deceased pilgrims refund are made to Cover-head's account indicated at the time of filling Haj Application Form. Refund of deceased pilgrims is made to the nominees account number mentioned in the form.
- viii. After depositing the amount of Rs. 81,000/-, and submitting required documents to the concerned STATE/UT HAJ COMMITTEES, a Pilgrim's tentative selection is confirmed by the HCoI subject to the final decision taken by KSA and Government of India regarding Haj 2022.

### 12. EMBARKATION POINTS:

#### 12.1 REDUCED NUMBER OF EMBARKATION POINTS (EPs):

In view of the prevailing Covid-19 Pandemic, the proposed Embarkation Points for Haj 2022 are reduced to Ten (10) 1) Cochin 2) Delhi 3) Guwahati 4) Lucknow 5) Srinagar 6) Ahmedabad 7) Bengaluru 8) Hyderabad, 9) Kolkata and 10) Mumbai.

#### 12.2 SELECTION OF EMBARKATION:

The Embarkation Point for a particular pilgrim is decided on the basis of present Residential Address given in the HAF and not the Address mentioned in the Passport. For Haj – 2022, the

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pilgrims will be charged Airfare on actual basis as decided through Tender by MoCA. However, Pilgrims can choose the nearest economical Embarkation Point (EP), if they so desire as per the following table. The actual basic fare (including Airport Charges and Service Tax) indicated in the following table is only for guidance of the Pilgrim. Please note that these fares are only indicative and actual Airfare for Haj – 2022 may differ depending upon the rates finalized through Air Charter Bidding. No change of Embarkation Point is permissible once opted. However, in case the number of passengers travelling from an Embarkation Point goes above or below the economic operation of the Air Charter Services, the HCoI reserves the right to re-allocate the Pilgrims to any other Embarkation Point in the interest of smooth Air Charter Operation. The Embarkation Point shall also be the Dis-Embarkation Point on return journey. There shall be one Embarkation Point for a Cover. The Pilgrim has to choose the Embarkation Point as specified in Column No.3 & 4 in front of their District and has to pay accordingly.

The newly finalized Embarkation Points in view of the prevailing Covid – 19 Pandemic Conditions and in terms of distance of State / District from a particular Embarkation Point are as follows :-

Sr. No.	State/U.T./Districts Covered	Embarkation Point (Basic)	Embarkation Point (Optional)
1.	Gujarat	AHMEDABAD	AHMEDABAD
2.	All Districts of Karnataka State and Chittoor District of A.P.	BENGALURU	BENGALURU
3.	Kerala, Lakshadweep & Mahe (Puducherry), Tamil Nadu, Puducherry, Andaman & Nicobar	COCHIN	COCHIN
4.	Delhi, Punjab, Haryana, Himachal Pradesh, Chandigarh, Uttarakhand & Uttar Pradesh, [Western Districts viz. Agra, Aligarh, Baghpat, Bhimnagar (Sambhal), Bijnor, Bulandshahar, Firozabad, Gautam Budh Nagar, Ghaziabad, Jyotiba Phule Nagar, Mahamaya Nagar, (Hathras), Mathura, Meerut, Moradabad, Muzaffarnagar, Panchsheel Nagar (Hapur), Prabhudh Nagar (Kairana, Shamli), Rampur & Saharanpur] and Rajasthan.	DELHI	DELHI
5.	Assam, Meghalaya, Manipur, Nagaland, Arunachal Pradesh & Sikkim.	GUWAHATI	KOLKATA
6.	All Districts of Andhra Pradesh State (except Chittoor District) and Telangana State	HYDERABAD	HYDERABAD
7.	West Bengal, Odisha, Tripura, Jharkhand and Bihar.	KOLKATA	KOLKATA
8.	Uttar Pradesh [Central Districts viz. Ambedkar Nagar, Auraiya, Badaun, Banda, Bahraich, Balrampur, Barabanki, Bareilly, Basti, C.S.M. Nagar (Amethi), Etah, Chitrakoot, Etawah, Ayodhya (Faizabad), Farrukhabad, Fatehpur, Gonda, Hameerpur, Hardoi, Jalaun, Jhansi, Kannauj, Kanpur, Kasganj, Lakhimpur Kheri, Lalitpur, Lucknow, Mahoba, Mainpuri, Pilibhit, Pratapgarh, Rae Bareilly, Ramabai Nagar (Kanpur Dehat), Sant Kabir Nagar, Shahjahanpur, Shravasti, Siddharth Nagar, Sitapur, Sultanpur & Unnao]. Uttar Pradesh [Eastern Districts viz. Paryagraj (Allahabad), Azamgarh, Ballia, Deoria, Chandauli, Ghazipur, Gorakhpur, Jaunpur, Kushambi, Kushi Nagar, Mau, Maharaj Ganj, Mirzapur, Sant Ravidas Nagar, Sonbhadra & Varanasi].	LUCKNOW	LUCKNOW
9.	All Districts of Maharashtra State, Madhya Pradesh State, Chhattisgarh, Daman & Diu, Dadra & Nagar Haveli and Goa.	MUMBAI	MUMBAI
10.	Union Territory of Jammu & Kashmir & Union Territory of Leh, Ladakh & Kargil.	SRINAGAR	NEW DELHI

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(Example : Pilgrims of Srinagar have to choose Embarkation Point between Srinagar & New Delhi. If they choose Srinagar as Embarkation Point, then Airfare will be bit higher than of New Delhi. However, in any circumstances, Pilgrims of Srinagar CANNOT select any other Embarkation Point except Srinagar or New Delhi. Embarkation Point once selected, cannot be changed later on as tendering will be done accordingly.

### **13. VACCINATION AND HEALTH REQUIRMENTS BEFORE FLIGHT:**

- 13.1 The Ministry of Health, KSA will finalize and issue necessary Guidelines on the health protocols for Haj -2022 including the age restrictions for the Haj Pilgrims visiting the Kingdom from outside. The Health related norms towards International Travel have become stringent due to the COVID–19 Pandemic. The detailed health guidelines will be issued in due course of time, and Haj -2022 will be strictly governed as per the guidelines/norms finalized by KSA.
- 13.2 Format of Health & Fitness Certificate will be shared later on. The provisionally selected pilgrims shall be required to strictly follow the prevailing Health and International Air Travel Protocol. Pilgrims will also have to strictly obey quarantine requirements (if any), as decided by the Indian Government and the Kingdom of Saudi Arabia.
- 13.3 At present Indian Haj Pilgrims are inoculated with the Meningitis/Quadruple Vaccine (ACYW135). All selected pilgrims are required to possess a Certificate of Inoculation of single dose of Cerebrospinal Meningitis Vaccine.
- 13.4 All the Pilgrims, must get themselves inoculated and obtain vaccination certificate on the Health, Vaccination & OPD Card before proceeding for the Embarkation Point. The certificate should be signed by District Health Officer/Registered Medical Officer. Incomplete and bogus certificates shall not be entertained. All the STATE/UT HAJ COMMITTEES and District Administrations must put in place such arrangements for inoculation of the pilgrims in the respective State/Union Territories. Vaccination Camps are generally organized alongwith the Training Camps arranged by STATE/UT HAJ COMMITTEES for Haj Pilgrims.
- 13.5 The Saudi Health Ministry may introduce new Health Guidelines including requirement of additional Vaccination etc. in due course of time because of Covid 19 Pandemic. Pilgrims will have to strictly follow Guidelines by KSA.
- 13.6 For obtaining Haj Visa, the information about pilgrims having got vaccinated is mandatorily required to be submitted along with the passport to the Royal Consulate General of Saudi Arabia, Mumbai and Royal Embassy of KSA, New Delhi failing which Haj Visa will not be endorsed.
- 13.7 Pilgrims should keep the Vaccination Card safely, ready for display on demand at the Airports in Jeddah/Madina. Permission for entry into KSA may be denied without Vaccination Card.

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### **14. TRAINING AND ORIENTATION :**

- 14.1. All provisionally selected intending pilgrims are required to undergo minimum three training sessions and strictly follow the instructions given therein. They should also obtain the details of Training on Health, Hygiene, Vaccination etc. and furnish its details in the Training Booklet at the space provided for the same.
- 14.2. They should get themselves well acquainted with Haj rituals, Prayers, logistics in KSA specifically with regard to Health, Hygiene & Morals during entire Haj journey, particularly during Movement in Masha'er Region, facilities provided in Saudi Arabia, difficulties to be faced during their stay in KSA, Important Telephone Numbers for emergency use etc. to avoid inconvenience during their Haj journey.
- 14.3. In view of the Coronavirus pandemic they should also learn Safety precautions, Good Hygiene Practices, Social distancing norms, Do's and Don'ts etc.
- 14.4. Training is provided by the Trainers who are trained by HCOI in co-operation with the State /UT Haj Committees.
- 14.5. The training schedule for Haj -2022 will be finalized and communicated by HCOI in due course of time.

### **15. BAGGAGE:**

- 15.1 In view of the restrictions imposed due to Corona Pandemic, Baggage restrictions have been imposed all over the globe. As Haj travel will take place in the month of June-July -2022, it is too early to forecast the travel restrictions which will be imposed during the Haj journey.
- 15.2 However, it has already been informed that weight and size of Baggage will be reduced. Only Two (2) Bags of 20 kgs. each [Length+Breadth+Height = 75+55+28 cms. = 158 cms or 29.5+21.70+11 inches = 62.20 inches maximum total dimensions and one (1) Cabin bag of 7 Kg. [Length+Breadth+Height = 55+40+23 cms. = 118 cms or 21.75+15.75+9 inches = 46.5 inches maximum total dimensions per pilgrim will be permitted subject to guidelines issued by concerned authorities of KSA and Government of India. Pilgrims will have to carry only the specified standard size bags .
- 15.3 Pilgrims must record their Cover Number, Name, Address, Flight Number & Embarkation Point on their bags by bold marker pen for easy identification. In the absence of these markings, tracing of any missing baggage would become difficult.
- 15.4. Pilgrims should Affix the Baggage tags/stickers provided to them at the Haj Camp alongwith other travel documents by HCOI so as to enable their baggage reach to their accommodation.

### **16. BANNED ITEMS AND OTHER RESTRICTIONS:**

- 16.1 Carrying banned drugs and inflammable articles, Narcotics substances like Khash- khash, Viagra-tablets, Sexual oil and cream, Synthetic Capore, Cystone, Khammera, Gutkha, Khaini, Gul, Peppermint or other restricted substances in any form is strictly prohibited. Haj journey of

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such pilgrims carrying these items will be cancelled besides being penalized for carrying banned items. Also they will be liable for deportation to India from KSA at any stage of Haj and necessary action by concerned authorities will be taken against any such pilgrim.

- 16.2 Carrying any inflammable articles viz. kerosene, petrol, stove etc. in any form is prohibited. Any pilgrim found carrying any of these articles, will definitely invite legal punishment.
- 16.3 Government of KSA has banned carrying all political literature, photographs or pornographic material of any kind while visiting Saudi Arabia for Haj. Violation of these instructions, will invite severe punishment.
- 16.4 The Government of KSA has banned carrying of foodstuff, cooked or uncooked. Haj pilgrims are not permitted to carry oil, ghee, pickles, fish, sweetmeats, vegetables, fruit and similar articles etc., with them either in their personal baggage or otherwise. The Custom Authorities at Jeddah / Madinah or at the Indian Airport will confiscate all such items and the pilgrims will have to face hardship. The pilgrims are, therefore, advised in their own interest not to carry such eatables with them while proceeding for Haj.
- 16.5 Carrying of any goods / articles in large quantity for commercial purpose is also prohibited. Any pilgrim missing his / her flight on account of this restriction will be doing so at his / her own risk and cost. The passage money of such pilgrim will be forfeited.
- 16.6 Any beggar in the guise of pilgrim, proceeding to Haj through HCOI will be dealt with strictly including cancellation/detention at any stage, with forfeiture of any amount deposited and other legal action as per law.

### WARNINGS :

- A. **PILGRIM SHOULD STRICTLY ABIDE BY THE NORMS AND ONLY CARRY THE STANDARD BAGGAGE SPECIFIED BY HCOI. BAGGAGE WITHOUT STICKERS .NAME. COVER NUMBER. MOBILE NUMBER. BUILDING NUMBER. MOALLIM NUMBER WILL NOT BE ACCEPTED BY THE AIRLINES AND THE SAME SHALL REMAIN STRANDED AT JEDDAH/MADINAH HAJ TERMINAL. HAJ COMMITTEE OF INDIA IS NOT RESPONSIBLE TO BRING BACK OR RETRIEVE ANY SUCH STRANDED BAGGAGE FROM JEDDAH/MADINAH TO INDIA. PILGRIMS IN THEIR OWN INTEREST SHOULD REMAIN CAUTIOUS AND FOLLOW THE AIRLINES RULES. PLEASE DO NOT KEEP ANY IMPORTANT THING LIKE TRAVEL DOCUMENTS. MEDICINE AND SPECTACLES ETC. IN ANY UNSPECIFIED HAND BAG/CABIN BAGGAGE.**
- B. **CARRYING DRUGS AND PSYCHOTROPIC SUBSTANCES BANNED IN KSA MAY INVITE JAIL TERMS/ DEATH PENALTY ETC CGI/HCOI WILL NOT BE ABLE TO HELP SUCH TRAVELLERS.**

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### 17. VISA , PASSPORT & OTHER TRAVEL DOCUMENTS:

Visa, Passport and Travel documents will be handed over to the pilgrims forty-eight (48) hours before the departure flight at the Embarkation Point. This will be handed over to the pilgrim or authorized person only. Pilgrims should carefully check all the documents before leaving the Distribution Counter at Haj Camp. If any clarification is needed they should seek clarification from the Haj Committee/State Haj committee staff at the Embarkation Point itself. Pilgrim should carefully check e-Visa Validity, Name, Photo and Gender etc. In case of any mis-match the pilgrims may be sent back from Saudi Airports. The SIM card provided at the Airport should be kept/stored safely along with the SIM card jacket. Without Jacket SIM cannot be activated.

### 18. FLIGHT:

#### 18.1 FLIGHT SCHEDULE:

Flight Schedules are decided as per convenience of Airlines and are further subject to approval from GACA and DGCA.

18.2 The Pilgrims have to report 48Hrs. before at the respective Embarkation Points (Haj House / Haj Camps) for collecting their Travelling Documents like Passport / Visa other items provided by Haj Committee of India. The Pilgrims have to STRICTLY FOLLOW the prescribed prevailing Health protocol. Pilgrims may even be asked to undergo RT-PCR Test and ONLY those with Negative (-ve) report may be allowed to proceed. Pilgrims with Covid Positive (+ve) reports will not be allowed to board the flight. Other members of cover, however will be allowed to proceed as per their discretion, subject to KSA Rules/Guidelines. Covid-19 positive (+ve) pilgrims will be provided Isolation facility in consultation with State Haj Committee managing the Embarkation Point.

18.3 Flight Schedule of Haj Committee is divided in two laps. In 1<sup>st</sup> Lap pilgrims will be ferried to Madina. These pilgrims need not to wear Ihram from the Airport. 2<sup>nd</sup> Lap pilgrims will be dis-embarking in Jeddah they need to wear Ihram for performing Umrah. However, instructions regarding this will be issued in due course after receiving detailed guidelines for Haj 2022 including the quarantine rules at Jeddah airport.

a) Allotment of flight will be as per the Guidelines/Norms/Instructions issued by Airlines, Civil Aviation Authorities, Accommodation availability will be informed by CGI, Jeddah and will be subject to changes as per prevailing conditions.

b) Efforts shall be made to allot one flight to all pilgrims of a district/s and adjacent district/s as per flight capacity. Flight allotment will be intimated to the pilgrims well in advance through SMS, WhatsApp, Voice Messages and telephonic calls. The flight allotted can also be seen on the website of HCol, [www.hajcommittee.gov.in](http://www.hajcommittee.gov.in). Pilgrims may book and even confirm their flight on the website of HCol [www.hajcommittee.gov.in](http://www.hajcommittee.gov.in) or on Haj App through [Android Mobile App](#). "HAJCOMMITTEE OF INDIA" available on Google Playstore. Pilgrim may note that they have to travel by the allotted flight as per schedule only and requests for



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change in flight dates shall not be considered. However, pilgrims may submit their requests for flight preference, clubbing of Covers, allotment of accommodation in same building to this office on or before 15<sup>th</sup> April, 2022.

- c) HCoI reserves the right to cancel or transfer the seats from one flight to another flight, if situation so warrants. The date allotted is tentative and the journey shall be confirmed only on the basis of availability of seats in a particular flight after reporting of the pilgrims in the Haj Camp Office at the Embarkation Point as per guidelines to be issued by KSA. Pilgrims are advised not to agitate in respect of flight date while reporting.
- d) The pilgrims and their relatives must co-operate with the Airport, STATE/UT HAJ COMMITTEES and HCoI officials and maintain a decent behavior. Misbehavior of the pilgrims or their relatives, with officials on duty will attract legal action against them as also cancellation of Haj journey.
- e) In case of flight delays/cancellations, Airlines will provide snacks/food/transit accommodation etc. as per the relevant Laws/ Rules/ Conventions.
- f) Pilgrims whose flights are confirmed but who do not report at the respective Embarkation Point/ Airport at the scheduled flight time shall not be allowed to travel by any subsequent flight, except in unavoidable circumstances that too when seat is available and only on payment of one-way airfare.
- g) Charter tickets are non-transferable. All pilgrims are issued round-trip outward/ inward tickets in specified flights on specified dates. No cancellation or change or transfer will therefore be allowed on return flights.
- h) Booking shall be subject to clearance of all dues and International Travel Protocol of KSA and India.
- i) After the flight allotment has been made, changes in the flight date shall be made only in case of Death or serious ailments / accident of the person concerned or close family member. The confirmation of seat(s) in the next flight shall be subject to availability of seat(s).
- j) Haj Committee of India (HCoI) reserves the right to change the flight date/timing or even to cancel the journey in case of exigencies.
- k) The reporting time at the Airport shall be SIX (6) Hours prior to the departure of flight.
- l) If a pilgrims misses the flight after booking, he/she shall have to deposit Rs. 25,000/- per pilgrim to be accommodated in the next flight subject to availability of seats.
- m) Accommodation at Haj House/Haj Camp office shall be available to Hajjis, accompanied by at the most only one relative per cover. Other persons have to make the arrangement of their stay on their own.
- n) The commencement of flights to Madinah / Jeddah and the return flights shall completely depend upon the prevailing situation at the Airports.

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### 18.4 DURING THE FLIGHT:

- 18.4.1 Seat numbers are provided on the boarding cards. Pilgrims should occupy the seat allotted them and not insist on changing the allotted seats.
- 18.4.2 All pilgrims should **follow the safety instructions given by the crew, wear seat belts, avoid offering Salat in the isle**. Pilgrims can however offer their prayers on their seats. They should however refrain from spilling water while performing ablution (wazu) and avoid crowding at one place.
- 18.4.3 Pilgrims will be informed about the passing of Meeqat so as to enable them to make Niyyat.

### 18.5 AT JEDDAH/MADINAH AIRPORT:

- 18.5.1 All the pilgrims reaching Jeddah/Madinah Airports should keep their travel documents (Passport, Visa, Vaccination cards) handy for inspection. Further Biometric identification will be done by immigration authorities and they will endorse their passports for entry into the KSA. The pilgrims will be transported to Makkah /Madina city by Buses provided by Moallim. Their passport will be collected by Moallim staff and all Pilgrims shall be provided Moallim's bracelet. Pilgrim should always wear the bracelets. Pilgrims will be transported to the respective allotted buildings hired for their accommodation.
- 18.5.2 On reaching KSA, pilgrim may be required to complete quarantine time as decided by Saudi authorities. Directions of Saudi Authorities and Indian Mission Officials are to be followed strictly.
- 18.5.3 Pilgrim can get their mobile SIM card activated at the Jeddah Airport at relevant designated Mobile Company's Kiosks. If they are unable to activate their SIM card at the Airport, they can get it activated near their accommodation buildings.
- 18.5.4 Indian Haj Mission makes arrangements for smooth transportation of pilgrims from the Airports. For any difficulty, Indian Haj Mission Office just outside airport can be contacted by the Indian Pilgrims.

### 19. **DURATION OF STAY IN THE KINGDOM OF SAUDIARABIA:**

- 19.1 The duration of stay of pilgrims in the KSA may be reduced due to Coronavirus Pandemic depending upon the Haj protocol and the norms to be formulated by the Saudi Haj Authorities (Ministry of Haj & Umrah). No request for increase or decrease of stay should be made as it would be of no use. It is anticipated that the period of stay in KSA may be reduced to 36-42 days depending upon the flight schedule.
- 19.2 The accommodation units in Makkah Mukarramah are hired by CGI, Jeddah for entire Haj season and not on Daily Rental Basis. The rates charged are for entire Haj season irrespective of the duration of stay. Hence all pilgrims are charged uniformly. Accordingly, the pilgrims are not entitled for any refund based on the duration of stay or any deficiencies.
- 19.3 Pilgrims are advised to follow all the instructions during the stay in KSA. Stealing, hawking, entry/exit from un-authorized/restricted places, any argument with police, civil defence volunteers is strictly prohibited and may land the erring person (Haji) in jail.

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### **20. ACCOMMODATION IN KSA:**

20.1 New elements may be introduced in the norms for the Accommodation of Pilgrims for Haj 2022 at both Makkah Mukarramah and Madinah Munawwarah in view of the COVID-19 Pandemic. The accommodation cost is expected to be a bit higher as VAT has increased to 15% from earlier 5% and the cost of goods and services have increased. In earlier Haj, each pilgrim was provided 4 sq. meter space. However, for Haj - 2022 to ensure Covid Pandemic related social distancing, there is a possibility of an increase in space requirement per pilgrim. In such a case, Pilgrims should be ready to bear the additional cost on account of additional space provided for Accommodation.

The Cover size has been fixed as 5 (five) adults + two (2) Infants, which can be further split in the event of non-availability of enough space and number of units.

### **21. STAY AT MAKKAH MUKARRAMAH:**

21.1 It is most likely that all the pilgrims of Haj 1443 (H) – 2022 (C.E.) will be accommodated in one category (Azizia or similar). Pilgrims should follow social distancing norms, use face masks, follow hygiene norms and protect their covers/families from acquiring/spreading infections. Pilgrims should refrain from cooking where cooking is prohibited. Pilgrims will also have to avoid unnecessary social gatherings and travel.

21.2 If accommodation is provided in Azizia, pilgrims will be transported to Haram Sharief in buses provided for this purpose. Travel in these buses is also expected to be subject to social distancing norms. Overcrowding and flash mobs are strictly prohibited.

21.3 Each Pilgrim will be provided two (2) bed-sheets, two (2) pillow covers and one (1) tricolor (Indian) umbrella either at Embarkation Point or at the State Haj Committee under the supervision of HCol for use in Mina/Arafat/Muzdalifa.

### **22 STAY IN MADINAH MUNAWWARAH:**

22.1 It is anticipated that the period of stay in Madina Munawwarah for Haj -2022 may also be reduced in view of COVID–19 Pandemic as per expected Guidelines to be issued by Local Haj Authorities. Earlier concept of compulsory offering of forty (40) prayers in Masjid-e-Nabavi may not be possible due to expected revised guidelines in view of the prevailing situation. Pilgrims should strictly follow the Guidelines issued by Local Authorities and should not request for increase / decrease in their period of stay.

22.2 Efforts will be made to accommodate all the pilgrims in 'Markazia' (Inside 1<sup>st</sup> Ring Road) in Madina. However due to exigencies, pilgrims may be accommodated outside Markazia Area as well. against admissible refunds once Haj is complete.

22.3 Cooking is not permitted in Madina. The pilgrims have to make arrangements for their own food from Hotels/Restaurants. Pilgrims should avoid rush hours /overcrowd the places due to Covid 19 Pandemic.

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### 23. RUBAT ACCOMMODATION FACILITY:

Every year, the Rubat Accommodation facility is provided to few pilgrims duly selected by the respective Rubat Authorities in terms of the “Tasreeh” and authorized capacity of the concerned Rubat. For Haj 2022 the Saudi Ministry of Haj & Umrah is expected to impose various stringent measures and strict conditions for observing social distancing norms by Haj Pilgrims. Hence, the accommodation parameters are expected to be much broader Haj 1443 (H) – 2022 (C.E.). Consequently, **no Rubat facility may be available during Haj 1443 (H) – 2022 (C.E.)**. Pilgrims should take note of this, before applying for Haj - 2022.

### 24. CORE HAJ PERIOD:

- 24.1 Core Haj Period starts from 8<sup>th</sup> Zil-Hijja (i.e. from the Maghrib prayers of 7<sup>th</sup> Zil- Hijja). Moallim buses take the pilgrims from Makkah to Mina (located at a distance of about 7-8 kilometers from Haram Sharief). Moallim follows strict Schedule as all the pilgrims are properly regulated and transported to Mina within the stipulated time. Pilgrims should, as such, follow the schedule strictly and cooperate with the Moallim staff as much as possible.
- 24.2 In Mina, pilgrims may be accommodated in tents provided by the Moallim. Pilgrims should maintain social distancing, good hygiene and follow the instructions and health guidelines of Local Haj Authorities.

### 25. ROLE OF INDIAN GOVERNMENT/ INDIAN HAJ MISSION IN KSA.

The Government of India has set-up Indian Haj Mission (Indian Haj Pilgrims Offices) in the Kingdom of Saudi Arabia. The CGI-Jeddah under the overall supervision of Ambassador of India in Saudi Arabia manages all the affairs of Indian pilgrims and looks after their welfare while they are in the Kingdom for the pilgrimage.

#### 25.1 MEDICAL FACILITIES:

During previous Haj 2019, CGI, Jeddah had set-up sixteen (16) Dispensaries, one (1) 40 Bedded Hospital, one (1) 30 bedded Hospital in Aziziya and one (1) 10 bedded Hospital in NCNTZ Area in Makkah Mukarramah. In Madinah Munawwarah, three (3) Dispensaries and one fifteen (15) Bedded Main Dispensary was set-up for the welfare of Hajjis. One (1) Dispensary each at Jeddah and Madinah Haj Terminal were also set-up to provide medical assistance to pilgrims at the airport itself. Similar facilities are expected to be set up during Haj 2022. However, the final decision regarding setting up of Medical Facilities for Haj 2022 will depend upon the final protocol/guidelines of KSA in this regard.

#### 25.2 BRANCH OFFICES:

During previous Haj, the CGI, Jeddah had set-up one (1) Main Branch Office, sixteen (16) Branch Offices-cum- Dispensaries in Makkah Mukarramah, While in Madinah Munawwarah, One (i) Main Haj Office and three (3) Branches were set-up. These branch offices were consisting of Coordination Desk, Madinah Movement Desk, Building Welfare Desk, General Welfare and CRT

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Desk, Misplaced Baggage Desk, Khadim-ul-Hujjaj and HGO Desk, Departure Baggage Cell. Beside, One Control Room, Haram Task Force, Computer Cell IHPO at Aziziya, Helpline Desk and Aziziya Transport Desk were also set up to provide maximum ease and comfort to the Indian Haj pilgrims in the KSA. Similar facilities are expected to be set up during Haj 2022. However, the final decision regarding setting up of Branch Offices for Haj 2022 will depend upon the final protocol/guidelines of KSA in this regard.

### 25.3 KHADIMUL HUJAJ & HAJ VOLUNTEERS:

HCOI deputed Government officials as KUH to provide assistance to the pilgrims in the KSA in the ratio of 200:1. Efforts are made to depute 1-2 KUH in each flight and pilgrims building. Pilgrims are advised to save the Mobile Number of the KUH deputed with them and seek their advice and assistance at the time of difficulties. It is, however, clarified that KUH are not for providing personal services to any pilgrim.

NGOs / Volunteers / Seasonal Staff under CGI in Jeddah provide various logistical support, guidance and assistance to the pilgrims at various places, while in difficulties. Pilgrims can make good use of these facilities.

### 26. **DEATHS IN KINGDOM OF SAUDI ARABIA:-**

In case of death, due to natural causes or accident, burial rituals are performed as per prevailing practice in KSA. The original Death Certificate is sent directly to the next of kin of the deceased pilgrim by CGI, Jeddah after completion of Haj season. In case of death of a pilgrim, burial of pilgrim is done in KSA after taking consent of the legal heir / co-pilgrims. The pilgrims should clearly indicate the Mobile number of the legal heir/nominee in the HAF.

### 27. **INSURANCE CLAIM:**

Claims of the pilgrims who die in KSA in a Road Traffic Accident (RTA) or other accidents are settled by Insurance Company through HCol. Besides, Saudi Government also pays death compensation to the pilgrims who die in RTA by following court procedure (which may take some time). The norms for Insurance Claim are likely to be changed to a wider extent in the prevailing situation. The same shall be notified at a later stage.

### 28. **RETURN JOURNEY:**

- 28.1 Return Flights to India from KSA commence within one week after the Haj. Specific dates are provided on the return Boarding cards handed over to the pilgrims while proceeding from India. Pilgrims should keep the return boarding cards safely. For issuing duplicate Boarding passes, Airlines may charge some additional fee.
- 28.2 Pilgrims are issued round trip boarding passes i.e. date of return journey, flight number and time are decided while taking outbound journey itself. The journey is on the basis of first come first service, in order to provide uniform stay in KSA. No request of change of flight can be considered due to unavailability of seats.

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- 28.3 Pilgrims who desire to return early have to make the arrangement on their own. No refund on this account can be granted.
- 28.4 **City Check-in:** Airlines collect Check-in baggage forty-eight (48) hours before the journey either from Makkah or Madina depending upon the return destination Airport. Pilgrims are advised to keep essential items like Medicine, Spectacles, 1-2 dresses and some amount with them so that in case of flight delay they are not inconvenienced.
- 28.5 Airline staff collect the baggage from pilgrims' accommodation after weighing as per permissible limits. Pilgrims should avoid confrontation with the staff.
- 28.6 Pilgrims should avoid storing liquids like oil, ZamZam water, valuables like gold/jewellery, cash and non-permissible items in check-in baggage. Baggage may be opened for removing them. HCOI will not be responsible for any loss/theft in such cases.
- 28.7 Returning pilgrims may also be required to undergo RT-PCR Test at the Indian Airports. Pilgrims with Negative (-ve) report will be allowed to proceed for their destination where they will follow Home Quarantine. Pilgrims with Covid-19 positive (+ve) report will have to undergo seven (7) days institutional quarantine, which Haj Committee of India will provide with the assistance of respective State Haj Committees.

**Disclaimer :** HCOI makes arrangements for journey in its capacity as Charterers through Ministry of Civil Aviation. HCOI cannot, therefore, accept any liability for damage, loss, injury, accident, delay or any other irregularity, which may occur on account of negligence or default of the persons concerned with the arrangements. HCOI also accepts no responsibility for losses or additional expenses due to delays or changes in the running of the flight and any other services, unfavourable weather conditions, strike, civil/ political disturbances, war, quarantines, natural calamities or technical snags of the aircraft. All such losses or expenses must be borne by the pilgrims. HCOI reserves the right to cancel or postpone flights due to insufficient load or any other reasons.

### 29. ZAM ZAM :

KSA Authorities will take final decision regarding supply of ZamZam.

### 30. ON REACHING INDIA:

After reaching the respective dis-embarkation point, pilgrims should keep all the travel documents like passport, Visa etc for checking by the respective authorities. After completing the immigration formalities, they should claim their check-in baggage and pass through Customs check-up. Pilgrims are advised to follow all the legal restrictions and avoid carrying valuables in the baggage. HCOI/State Haj Committee staff/Airline staff /Haj volunteers are deputed at the airport for their assistance. The guidelines for returning Indian Pilgrims of Haj 2022 will depend on the protocol to be decided by the Government of India/State Governments due to Covid-19 Pandemic.

## GUIDELINES FOR HAJ – 1443 (H) – 2022 (C.E.)

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### 31. LOST BAGGAGE CLAIM PROCEDURE:

At the time of boarding the flight in India and KSA, pilgrims should obtain baggage tags from the Airlines after handing over the check-in baggage. Pilgrim must insist for baggage tag. Upon arrival, if baggage is missing or damaged, following should be done:

- a. Pilgrim should approach the Airline's Lost Baggage Desk nearest to baggage area.
- b. The Airlines should be shown the tag of missing/damaged baggage to lodge a complaint.
- c. The Property Irregularity Report (PIR) should be filled, submitted to Airlines and a copy retained by the pilgrim.
- d. A complaint may be filed with Airlines directly for claim of lost baggage or compensation from Airlines, together with all relevant travel documents, after waiting for lost baggage till the last flight.

The last date for making a claim for lost baggage shall be **25<sup>th</sup> September, 2022.**

### 32. LEGAL STATUS:

HCol renders service to the pilgrims without any profit motive. The amount it collects from the pilgrims is for payment to the agencies concerned, in lieu of services and facilities they provide to the pilgrims except for the Miscellaneous Dues towards its administrative expenses and those of STATE/UT HAJ COMMITTEES. HCol, as such, does not come within the purview of Consumer Protection Act, 2019. The pilgrims, therefore, cannot claim any compensation from HCol under Consumer Protection Act or under any other law for any deficiency in the service rendered and / or any act of commission and / or omission which is beyond the control of HCol.

### 33. JURISDICTION:

HCol will not be responsible for any consequences that may occur because of postal delay, loss in transit, wrong delivery, etc. of the correspondence to and from HCol. The Courts of Greater Mumbai only shall exercise jurisdiction in all matters of dispute.

It is once again reiterated that these are tentative guidelines for Haj 2022, and for inviting provisional applications for Haj 2022. The applications for Haj 2022 are subject to the final protocols/guidelines to be decided by KSA and Government of India as per prevailing Covid-19 pandemic situation.

**Place: Mumbai**

**Date: 1<sup>st</sup> November, 2021.**

**Sd/-  
Chief Executive Officer Haj Committee of India**

# GUIDELINES FOR HAJ – 1443 (H) – 2022 (C.E.)

## (SOLEMN DECLARATION AND UNDERTAKING)

### for General Category

I, Mr./Mrs./Miss \_\_\_\_\_,  
S/W/D/o. \_\_\_\_\_, Indian citizen, do hereby  
solemnly declare on oath **in the name of ALLAH that :**

1. I am aware that as per Government of India's policy a person can perform Haj only "**Once in a life time**" through Haj Committee of India.
2. I have never performed Haj through Haj Committee of India in the past and hence I am eligible to apply for Haj-2022, as per Guidelines of Haj-2022. I am aware that Repeaters are not eligible for Haj-2022 and if it is detected at any stage that I have already performed Haj through Haj Committee of India, my seat shall be cancelled and the entire amount deposited shall be forfeited.
3. I have read / understood the Guidelines for Haj 1443 (H) – 2022 (C.E.), specifically with regard to **Eligibility** (para – 4), **Cost, Payments and Confirmation** (para – 9), **Cancellation** (para – 10), **Refunds** (para – 11) **Embarkation Points** (para – 12), **Vaccination and Health Requirements Before Flight** (para 13) **Baggage** (para – 15), **Flight** (para 18), **Accommodation in Kingdom of Saudi Arabia** (para – 20), and undertake to abide by the same.
4. I authorize Haj Committee of India to procure Saudi Riyals on my behalf for disbursal / remittance to CGI.
5. I hereby authorize HCol to send SMS on my Mobile Number even if I am registered under DND registry.
6. Particulars given by me in HAF, Solemn Declaration and Undertaking are true and correct to the best of my knowledge. I do hereby affirm and declare that in case I have suppressed material information or given false / incorrect Declaration / Undertaking, HCol shall forfeit the amount deposited by me and I shall be liable for prosecution.
7. I am aware that HCol reserves the right to change the Embarkation Point opted by me. In such case, I shall be abide by the decision of HCol and shall not show any resentment, whatsoever, against the decision of HCol.
8. I am ready to pay extra charges, as levied by the KSA Haj Authorities for endorsement of Haj visa.
9. I/We understand that Haj Committee of India works without profit motive and does not attract the provisions of Consumer Protection Act, 2019. Further, we understand that the Courts of Greater Mumbai only shall exercise jurisdiction in all matters of dispute.
10. Haj journey of pilgrims carrying Khash-khash, Viagara-tablets, Sexual oil and cream, Synthetic Capore, Cystone, Khammera, Gutkha, Khaini, Gul, Pipermint or narcotics in any form shall be cancelled besides he/she will be penalized for carrying band items as per of prevailing regulations of Saudi Arabia. If found, they will be liable for deportation to India from KSA at any stage of Haj.

Date : \_\_\_\_\_

Place : \_\_\_\_\_

\_\_\_\_\_  
**Signature / Thumb impression of the applicant.**



# GUIDELINES FOR HAJ – 1443 (H) – 2022 (C.E.)

## (SOLEMN DECLARATION AND UNDERTAKING)

for REPEATERS in case of Mehram (Male Companion) of Lady Pilgrim

I, Mr. \_\_\_\_\_ S/o. \_\_\_\_\_  
Indian citizen, do hereby solemnly declare on oath **in the name of ALLAH that:**

1. I am aware that as per Government of India's policy, a person can perform Haj only "**Once in a life-time**" through Haj Committee of India and that this condition is waived only for Mehram (Male Companion) of Lady pilgrim, if no other Mehram (Male Companion) who has not performed Haj through HCol is available.
2. I hereby declare that I have performed Haj through Haj Committee of India in the past in the year(s) \_\_\_\_\_.
3. I declare that no other Mehram (Male Companion) who has not performed Haj through Haj Committee of India earlier) is available to accompany the following co-applicant(s):-  
(1) \_\_\_\_\_  
(2) \_\_\_\_\_  
(3) \_\_\_\_\_  
(4) \_\_\_\_\_
4. I am aware that if the concerned lady Pilgrim(s) cancel her/their Pilgrimage, then my seat as Repeater Mehram Pilgrim (accompanying the lady member(s) shall also be cancelled automatically.
5. I have read / understood the Guidelines for Haj 1443 (H) – 2022 (C.E.), specifically with regard to **Eligibility** (para – 4), **Cost, Payments and Confirmation** (para – 9), **Cancellation** (para – 10), **Refunds** (para – 11) **Embarkation Points** (para – 12), **Vaccination and Health Requirements Before Flight** (para 13) **Baggage** (para – 15), **Flight** (para 18), **Accommodation in Kingdom of Saudi Arabia** (para – 20), and undertake to abide by the same.
6. I authorize Haj Committee of India to procure Saudi Riyals on my behalf for disbursement / remittance to CGI.
7. I hereby authorize HCol to send SMS on my Mobile Number even if I am registered under DND registry.
8. I/We understand that Haj Committee of India works without profit motive and does not attract the provisions of Consumer Protection Act, 2019. Further, we understand that the Courts of Greater Mumbai only shall exercise jurisdiction in all matters of dispute.
9. Particulars given by me in HAF, Solemn Declaration and Undertaking are true and correct to the best of my knowledge. I do hereby affirm and declare that in case I have suppressed material information or given false / incorrect Declaration / Undertaking, HCol shall forfeit the amount deposited by me and I shall be liable for prosecution.
10. I am aware that HCol reserves the right to change the Embarkation Point opted by me. In such case, I shall be abide by the decision of HCol and shall not show any resentment, whatsoever, against the decision of HCol.
11. I am ready to pay extra charges, as levied by the KSA Haj Authorities for endorsement of Haj Visa.
12. Haj journey of pilgrims carrying Khash-khash, Viagra-tablets, Sexual oil and cream, Synthetic Capore, Cystone, Khammera, Gutkha, Khaini, Gul, Peppermint or narcotics in any form shall be cancelled besides he/she will be penalized for carrying band items as per of prevailing regulations of Saudi Arabia. If found, they will be liable for deportation to India from KSA at any stage of Haj.

Date : \_\_\_\_\_

Place : \_\_\_\_\_

\_\_\_\_\_  
**Signature / Thumb impression of the applicant.**